**Topic - Arlo doorbell won't connect to wifi? Know how to troubleshoot**

The wireless smart Arlo doorbell helps you and your family to protect your home or monetary property from thieves and criminals. Also, the Arlo doorbell has a unique viewing angle to capture the entire area in the 1080p video. On the other hand, the alarm helps to safeguard you and your family from intruders. Remember, to access the Arlo doorbell features, primarily, you need to go through the Arlo login process after creating your own Arlo account via the My.arlo.com webpage.

**Arlo Wire-Free Video Doorbell Offline(Troubleshooting a Wi-Fi connection):**

Suppose your Arlo doorbell is in offline mode, and you need to reconnect it to Wi-Fi. To do this, you need to follow these below-given troubleshooting steps:

- Initially, check your Wi-Fi connection. And ensure that your Wi-Fi router is successfully working, so the other devices can connect to the internet.
- Next, recheck the Arlo doorbell battery that should be fully charged. Then, you need to press the video doorbell battery and wait until the LED illuminates. Remember, if the LED is off and the video doorbell doesn't respond, you must turn the battery 100%.
- Now, check the outdoor temperature around the video doorbell, as the temperature can affect the device and cause it to go offline. As per the information, the outdoor temperature range must be from -4F to 113F(or -20C to 45C).
- Afterward, keep your Wi-Fi router closer to the video doorbell to increase or boost your Wi-Fi signal strength.
- Further, to power cycle your Arlo doorbell, try turning your video doorbell off. And to reset it, remove the battery for 15 seconds, re-insert, and wait until the device returns online.
- Finally, perform a factory reset on your video doorbell. Go to factory reset to resolve the internet connection problems. Remember, using a factory reset usually deletes your video doorbell from your Arlo account. And to fix this, you will need to set up your Arlo doorbell again using your Arlo login account or Arlo account via My.arlo.com webpage.

**Troubleshoot a SmartHub or Base Station connection:**

Follow the downward troubleshooting steps if your Arlo Essential wireless video doorbell is gone offline and you need to reconnect it to a SmartHub or Base Station:

- Primarily, ensure that your SmartHub or Base Station is online.
- Next, make sure your video doorbell is fully charged. Then, press the doorbell button and wait for the LED to illuminate. Suppose the LED is off and your Arlo video doorbell is not responding, then you need to charge the battery up to 100%.
- Now, check the outdoor temperature around your doorbell. The other details are the same as above.
- Further, keep your SmartHub or Base Station closer to the video doorbell, at least within 300 feet (90 meters). Doing this will increase or boost the Wi-Fi signal strength. Also, there should be no obstruction between the video doorbell and the SmartHub or Base Station.
- To power cycle your video doorbell, try to turn it off your video doorbell. And to reset it, remove the battery for 15 seconds, re-insert, and wait until the device returns online.

- Finally, perform a factory reset on your video doorbell. Primarily, try a factory reset to resolve any internet connection issues. But remember, a factory reset possesses the ability to delete your video doorbell from your Arlo login account. Afterward, you will need to set up your Arlo doorbell again.